

Christmas edition 2011

# Out of the *Blue*

**BlueCross**  
community & residential services

## Message from the CEO



Carol Allen

**As the festive season is upon us, we find ourselves reflecting on the past year and on those who have helped to shape our organisation in a most significant way.**

This year has been packed with many wonderful events, memories and successes. There have been lots of highlights and a stand out for me personally was the Extravaganza held in October. Each year it just gets, better and better, and each year I feel prouder of what can be achieved to enrich the lives of our clients.

This year's event at the Melbourne Convention Centre was a wonderful demonstration of how you can still get the most out of life no matter how old you are! BlueCross continues to focus on the capabilities of our clients; it's about feeling good, being active and living healthier and happier lives. The Extravaganza DVD will be sent to every residence, so everyone can relive the dancing and excitement of the day.

### An award winning year

Another highlight has been the aged care industry acknowledgement of our innovative care programs and compassionate staff.



*Meg the Leisure and Lifestyle Coordinator and George a resident from The Boulevard are ready to enjoy the Extravaganza.*

This year has seen BlueCross presented with three Better Practice Awards which is outstanding public recognition for our wonderful staff and the excellent aged care services that we provide. These awards were personally presented by the Aged Care Standards and Accreditation Agency CEO, Mark Brandon who attended the Extravaganza.

One of our exceptional staff members, Annie Tragin from BlueCross Hansworth in Mulgrave deservedly won the coveted Aged and Community Care Victoria State Employee Award this year, "Recognising the dedication and contribution of an individual employee in the delivery of services to older people and people with a disability".

BlueCross also presented our own winners for this year. In recognition of demonstrating our organisational STARFish principles, Carly Hoggarth from Cresthaven was named the



*Carly Hoggarth is the worthy winner of the BlueCross yearly STARFish award*

overall BlueCross STARFish Award winner for 2011. Carly is one of those staff members that you just want to clone and share her passion, kind-heartedness and empathy with all of our residences. A worthy recipient of this award for making a positive difference in people's lives every day she is at work.

We value our relationship with you all and look forward to supporting our clients with the same dedication and care in 2012. We wish you a very Merry Christmas and a New Year filled with health and happiness.

Until the new year,

**Carol**

enriching *lives*

*May the good times and treasures of  
the present become the golden  
memories of tomorrow  
Wishing all our clients the joy and  
happiness of the festive season*

## **Enriching lives** – in action!

The BlueCross Extravaganza – October 2012 – Melbourne Convention Centre



Smiles all round with Nangay (M) from Springfield presented by David Eccles (L) and Carol Allen (R)



The costumes were grand indeed!



Great grandson Ashley takes Lilian from The Boulevard for a dance



Care at Home get into the Extravaganza spirit



Hansworth won the day with BlueCross CEO, Carol Allen presenting Residence Manager, Therese Brown with the trophy



Our wheelchair clients also enjoyed the dancing



Silverwood resident Bonny (L) enjoys a twirl with Manola Leisure & Lifestyle Coordinator



Peter and Meg from The Boulevard are in sync for the staff dance competition



Flappers from Anglesea, residents Edith & Wally



Nichaud serenaded the audience with fabulous swing time hits

For more information call

Residential enquiries **1300 133 414**

Care at Home enquiries **1300 786 857**

[www.bluecross.com.au](http://www.bluecross.com.au)

  
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ANGLESEA  
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CHELTENHAM  
CROYDON

EAST MALVERN  
GLENROY  
HEIDELBERG

IVANHOE  
KEW  
KILMORE

LOWER TEMPLESTOWE  
MILL PARK  
MOOROOLBARK

MULGRAVE  
SUNSHINE  
SURREY HILLS

TEMPLESTOWE  
TOORAK